



TERMS & CONDITIONS

Reservations:

Upon receipt of your reservation you will receive detailed itinerary and other pre-departure information. We highly recommend to make Full payment but you have the option of paying in installments in order to facilitate your safari.

Please note: the outstanding is full paid 90 days and not more than 60 days before the departure date.

If payments are not completed by the specified date we reserve the right to treat this as a cancellation and will contact you a.s.a.p. in order to clear our records. Once a reservation has been made there is a non-refundable administrative cost of U.S. \$ 300.00 (please refer to cancellation schedule). The responsibility for obtaining proper documentation for international travel (i.e. visas and other expenses) rests with the trip applicant(s).

Cancellations:

We hope this will not happen because you will miss out on a great trip! But, if it does, we must receive a written cancellation notice.

Due to the fact that a large portion of the safari costs are already committed far in advance of the dates of departure, we will provide refunds according to the following schedule:

There is a non-refundable administrative cost of \$300 per person for all cancellations.

For notice received more than 90 days BEFORE departure date: balance of payment received.

90 – 61 days before departure date: 50 % refund.

60 – 41 days before departure date: 25 % refund.

40 – 31 days before departure date: 10 % refund

In the case of a booking within 30 days of travel full payment is required upon confirmation.

Insurance:

We highly recommend that you purchase insurance for the following: trip cancellation, lost/stolen baggage, extended medical and evacuation costs. An unforeseen illness or unexpected event may require you to cancel your trip. In order to protect yourself, your baggage and/or personal property, a short-term traveler's insurance package may be purchased through your travel/insurance agent who can advise you as to what is available and their costs. Shrike safaris will not be responsible for any costs incurred by passengers for such occurrences and circumstances. We will do whatever is possible to help but you are responsible for all expenses.

Trip Cancellation:

Due to the nature of operating in remote wilderness and international destinations, Shrike safaris reserves the right to change the itinerary or cancel any safari prior to departure for any reason whatsoever. This may include: insufficient signup, weather or any unforeseen logistical problems, which may prevent the safe and efficient running of such trip.

In such cases, Shrike safaris is not responsible for any expenses incurred by the trip member in preparation for any trip run by Shrike safaris. This is one reason insurance is highly recommended during your pre-trip planning stages. In the event a trip is cancelled, Shrike safaris will offer clients who have signed up either a complete refund, transfer to another trip or a credit towards a future trip.

Responsibility of Shrike safaris.

Please read carefully the limits of responsibility in the following paragraph. These terms and conditions apply to all safaris run by Shrike safaris.

Shrike safaris and cooperating or associated agencies act only in the capacity of agent for our guests in all matters relating to transportation and/or all other related travel services (i.e. lodges/tents, transportation modes and vehicles) and may not assume responsibility or liability howsoever caused for any injury, loss, damage, delay, mental trauma, to any person or property (including baggage) in connection with any service, including but not limited to that resulting directly or indirectly from natural disaster(s), annoyance, delays and expenses resulting from quarantine, strikes, detention, thefts, pilferage, force majeure, failure of conveyance to arrive and/or depart as scheduled, civil disturbances, government restrictions or regulations, Act(s) of God, discrepancies or change in transit, including negligence by Shrike safaris, its employees and agents rendering any of the services included on the safari and other circumstances over which Shrike safaris has no control.

We reserve the right to change itineraries, if circumstances beyond our control prevent Shrike safaris from continuing the safari in a safe and efficient manner. We reserve the right to alter or cancel any safari due to water levels that may be too low/high for safe passage, sickness, political climate, and/or insufficient registration or other unforeseen circumstances beyond our control. In such cases, full or partial refunds of any monies received by Shrike safaris will be refunded to involved parties and will constitute full payment. Receipt of the deposit and application by Shrike safaris constitutes agreement by the passengers to these terms and conditions.

We want you to be thoroughly happy with your safari to Tanzania. We want you to remember those moments that are yours and your alone and to share those special moments with your friends, family and loved ones. We hope that if you like our services you will recommend us to someone in the future.

Shrike safaris gives you...THE BEST YOU DESERVE!!!!!!!!!!

Responsibilities of safari participants:

As you are participating in a safari with Shrike safaris, you are responsible for basic hygiene in order to prevent diseases, adopting normal behavior patterns and acting in an appropriate manner according to the customs of our beloved country, Tanzania. You must understand that the laws that apply are those of Tanzania, not the country of which you are from. Our safari leader reserves the right to ask you not to continue further on the safari if that you are (or may become) a health hazard or who might prove to be a risk to him/herself, or others, if you continue participating on that safari. All participants agree to and are bound to these terms and conditions if they send in a deposit and completed application form.

Trip Price Includes:

Land costs include services based on the itinerary such as: accommodations, hotels when included on the itinerary, meals (except for a few meals in major cities, where people like to explore and do not want to be encumbered by eating schedules), permits and entrance fees, all camp/trip meals, non-alcoholic beverages, transfers to/from the airport, transportation within the country, group first aid kit, safety equipment, communal camping equipment (including tents, communal cooking & eating utensils, kayaks & paddling equip.) and related gear unless otherwise noted in the preparatory package (to be sent upon receipt of application and deposit). We do not include sleeping bags or sleeping pads as part of the group equipment because all people have different requirements. The costs are based on current tariffs and current exchange rates. These prices are subject to change due to the fluctuations of these factors. We reserve the right to adjust prices as necessary if factors beyond our control warrant it.

Trip Price Does Not Include:

International air travel to trip starting point, airport departure fees (approximately \$50.00 - 100 USD) and taxes, immunizations, customs duties (if any), excess baggage charges, insurance of any kind, passport and visa requirements and their related expenses, personal equipment, laundry, telephone calls of any nature, alcoholic beverages, legal matters, personal medicine and medical requirements including evacuation costs, expenses arising due to delay or extension of a particular trip due to transportation failures, political disputes, illness, weather, or other causes beyond our reasonable control, gratuities to leader, guides and other staff and other personal expenses of any kind.

Single supplement:

The prices quoted are based on shared occupancy for both lodges and tents. We will try to match you with a roommate of the same sex if it is possible for both hotel and tent spaces.

On certain trips, a single room supplement may be charged if the person travelling requests a single room. Single supplements are dependent on the trip and will be quoted based on the itinerary.

If that person is willing to share a room and no roommate is available, a single supplement fee will be charged. Please consult us for exact details.

Medical and Health Matters:

It is extremely vital that any persons having any medical problems and/or needs make them known to Shrike safaris well in advance of the departure date. It is also absolutely necessary to notify the safari leader(s) and/or trip doctor (if there is one on the trip) as conditions might dictate, right before and during the trip that a medical need/condition has arisen.

The trip leader and/or doctor, (if there is one on the trip) have the right to disqualify anyone from further participation in the trip if they feel that the person cannot safely complete the trip and might put themselves and/or others in danger. It is the responsibility of all participants who might need any type of personal medication to be prepared to bring with them as much necessary and back-up quantities as might be required.

If a situation arises where immediate medical help and /or supplies are not available, which is the case with many adventure trips to remote and isolated regions. Shrike safaris will not be responsible for having those medications on hand. Unfortunately, refunds are not possible under such circumstances.

Medical and evacuation insurance should be secured in case of need during trekking safari. Shrike safaris does not assume liability or responsibility for securing the services of any doctor for any of their trips nor is it liable for any medical emergency and/or evacuation costs incurred by any trip participant.

We do provide a group first aid kit that is suitable for some advanced first aid needs but not for major traumas or surgery. If there are any physicians that are adequately trained in second aid or qualified to act as an expedition doctor or have experience in wilderness medical techniques we offer up to 20% discount on land costs. Please contact us for further information.